

Abstract

In the method according to the invention, to supply a service or an application, a
5 service required by a customer or an application required by the customer is
linked to a QoS category selected by the customer and the required service or
the required application is supplied to the customer with the QoS category
selected by the customer. In a first embodiment version of the method according
to the invention a request to supply a service or an application is received from a
10 terminal of the customer in the resources management unit and a request is
transmitted to the customer to select one of at least two QoS categories. The
selected QoS category is received from the terminal in the resources
management unit and the requested service or the requested application is
supplied to the terminal with the selected QoS category by the resources
15 management unit.